



SURFERQUEST

surferquest.com powered by **Global Software Applications**

Public Computer Software to Meet the Needs of Public Computer Users

Provide Guests With Full Desktop Access From the Comfort of Your Business Center



SurferQuest Features:

- **Full Desktop Access:** Convenient, user-friendly design allows quick and easy navigation. Work on, or offline, browse, e-mail, chat or anything else, using the same applications as a user would on their home or work PC/laptop
- **Privacy Protection:** Extensive security features and "End of Session" system cleansing provides peace-of-mind to you and your customers
- **Easily Customizable:** Upload logos or images for brand reinforcement, promote on-location amenities or local businesses and attractions, messaging, and more
- **Maintenance Free:** No on-site server or staff required for software support. Live 24/7 support to keep your staff free and focused
- **Hack Resistant:** Guards against viruses, malware, spyware & other potentially harmful attacks, Key-stroke logger protection
- **Optional Service Types:** Offer as complimentary service or charge via Pay-per-Use or Pay-As-You-Go (Accepts Credit Card, Prepaid Card and Cash)
- **Manage Account:** Useful back-end tool lets clients easily monitor usage, upload images onto your system manage rates for time used, review account information and more

SurferQuest Service Types:

SurferQuest BASIC for Windows XP/W7

Offer complimentary computer and Internet access

\$149 Per Year/Per PC

SurferQuest TIME for Windows XP/W7

Offer per-user complimentary, time-limited computer and Internet access

\$169 Per Year/Per PC

SurferQuest CHARGE for Windows XP/W7

Charge for computer use through Pay-Per-Use or Pay-As-You-Go methods. Includes all the features from SurferQuest BASIC plus:

\$295 Per Year/Per PC

- Payment portal which accepts credit card* and prepaid card payments
- *Pay-Per-Use* via time increments you specify (15, 30 and 60 minutes, etc.) or charge actual time used with *Pay-As-You-Go*

* Additional Service and Support levels mandatory for CHARGE accounts

SurferQuest PrintMyBoardingPass for Windows XP/W7

Offer *PrintMyBoardingPass* as a stand-alone system

\$295 Per Year/Per PC

SurferQuest

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SurferQuest Add-On Software:



CONTENT FILTER

Prevents users from visiting sites you may not want visited from your site. An extra piece of protection against possible threats or having questionable content potentially being seen in your public areas.

\$80 Per 3 Year/Per PC



FlightTimeTV

FlightTimeTV utilizes real-time data from the U.S. F.A.A. as well as individual airports all over the world to offer the most reliable, always up-to-date flight status all day, every day.

\$59 Per Year/Per PC

Whether offered as a complimentary service to guest or used to stay on top of potential room overflow *C.F.S.* is sure to provide flight information that is up-to-date and correct at all times.



PAY-PER-PRINT

Give guests the flexibility of printing important documents, directions, etc. on-site. Charge for printing per page.

\$59 Per Year/Per PC



PRINT MY BOARDING PASS (printmyboardingpass.com) as add-on to SQ *PMBP* as a stand-alone system

\$149 Per Year/Per PC

\$295 Per Year/Per PC

Offering access to every major airline the world over, users can access their airline and print their boarding pass from their home, hotel or anywhere the internet and a printer are available.

***PRINT MY BOARDING PASS** can be set to "free" on SQ *CHARGE* systems



ReSYS

ReSYS dedicates your PC/Kiosk to be able to run only one internet site or application. Software prevents users from access to your system's control panel, start menu, etc. and secures vulnerable system files. *ReSYS* also prevents disk clutter and restores to its default setup protecting against virus, malware, or other information which may have transferred during a session.

\$295 Per Year/Per PC



VIRTUAL HEADQUARTERS

Use *Virtual Headquarters* to manage rates, monitor usage and review account information.

Included with SQ Service

Can also be used to upload logos or other images reinforce brand identity, promote inhouse amenities, run advertisements for local establishments and attractions, which can be used as additional revenue sources or methods of communication to guests.

SurferQuest Support (Billed annually):

Standard Service and Support

- Free updates and upgrades
- US-based, live support for your staff during business hours 8AM-6PM Eastern Time
- Remote login service Pricing excl. Shipping/Handling, customs and applicable taxes
- Virtual Headquarters (VHQ) access

\$10 Per Month/\$120 Per Year/Per PC

Extended Service and Support

- Free updates and upgrades
- US-based, live 24/7 support for staff & guests
- Remote login service
- Virtual Headquarters (VHQ) access

\$15 Per Month/\$180 Per Year/Per PC

Customers who forgo Standard or Extended Support, have e-mail support with a 24hr response-time during business hours, available.
Additional Service and Support levels mandatory for SQ *CHARGE* accounts.

SurferQuest Hardware Specifications



SurferQuest "E" Class System

\$1,199
Plus shipping

Specifications

Lenovo Q150
Intel Atom
2GB Ram
250GB HD
Windows 7 Home Premium x64
4 USB
RJ-45
802.11n Wifi
512MB Nvidia graphics
19" Monitor
1Yr Standard Service and Support
1Yr Hardware warranty (Parts/Labor/Send In)



SurferQuest 1900 Standard System

\$1,399
Plus shipping

Specifications

AE 2040-016US
Core i3-380M 2.53GHz Processor
4GB RAM
320GB HD
DVD Writer
Intel HM55 Express Graphics
802.11n Wifi
Web Cam
Windows 7 Home Premium x64
20" LCD Screen (1600x900 Resolution)
1Yr Standard Service and Support
1Yr Hardware warranty (Parts/Labor/Send In)



SurferQuest 2200 Premium System

\$1,599
Plus shipping

Specifications

AE2240-016US Computer
Core i5-480M 2.66GHz
4GB RAM
640GB HD
DVD Writer
Intel HM55 Express Graphics
802.11n Wifi
WebCam
Windows 7 Home Premium x64
22" LCD Screen (1920x1080 Resolution)
1Yr Standard Service and Support
1Yr Hardware warranty (Parts/Labor/Send In)

Additional 2 Year Extended System Warranty available. Yearly licensing renewals and Service & Support fees apply.

Contact a SurferQuest Customer Representative to get the latest configuration, availability and delivery time.

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SurferQuest Hardware Warranty Terms and Conditions

SurferQuest computers include a 1 year warranty with option to extend to 3 years at time of purchase. Warranty covers Labor and Parts. GSA/SurferQuest will issue an RMA# prior to customer shipping. Shipping upgrades can be purchased.

Outside of warranty repair cost: **\$89/hr**

1. Warranty Extension Service must be purchased within the 30 days of the original purchase date. (The purchase invoice or other proof of purchase is required.)
2. The Warranty Extension Service DOES NOT cover cosmetic damages (scratches, dents, etc.), lost, stolen, incorrect or inadequate custom installation, intentional damage, recovery or transfer data, "Act of Nature"
3. The Warranty Extension Service covers only failures or malfunctions that occur during the warranty period and under normal use conditions, as well as any material or workmanship defects. The warranty will not apply if:
 - The user is unable to provide proof of warranty and/or proof of purchase
 - The warranty seals have been broken or altered
 - The product has been tampered with, repaired and/or modified by non-GSA/SurferQuest Service Technician
 - Damages due to use outside of the operation or storage parameters or environment detailed in the User's Manual
 - The serial number on the notebook, components or accessories has been altered, cancelled or removed
 - Damage caused by improper installation or improper connection to a peripheral device
 - Damage caused by accident, natural disaster, intentional or accidental misuse, abuse, neglect or improper maintenance, or use under abnormal conditions
 - Damages from use of parts not manufactured or sold by GSA/SurferQuest
 - Damages from using third party software or from virus
4. The Warranty Extension Service can only be purchased and applies to products purchased in the United States
5. Customer is responsible for shipping costs to and from SurferQuest
6. Extended Warranty is NOT transferable to any other party that is not the original buyer of the product
7. Extended Warranty purchase is NOT refundable

RMA Number

Customer must contact GSA/SurferQuest technical support and obtain a RMA number from GSA/SurferQuest RMA department prior to returning product to GSA/SurferQuest. Customer must return the defective product to GSA/SurferQuest within 15 days from the RMA issuance date. Failing to do so may prevent customer from being eligible for the issued RMA number resulting in their being required to request another RMA number. In the case of a specific part which is no longer manufactured, the then-current closest functionally-equivalent replacement equipment will be used.

*There will be a deductible after the first service repair per year under this program. Prices, specifications, availability and terms of offers may change without notice. Despite our best efforts, a small number of items may contain pricing, typography, or other errors. Correct prices and promotions are validated at the time your order is placed.

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SurferQuest Product Order Form

Contact: _____
 Company: _____
 Address: _____
 City/State/Zip Code/Country: _____

Qty	Description	Code	Price Each	Total
1. ____	SQ BASIC Software	1.0 SQ	\$149	\$ _____
2. ____	SQ TIME Software	1.1 SQ	\$169	\$ _____
3. ____	SQ CHARGE Pay-Per-Use Software	1.2 SQ	\$295	\$ _____
4. ____	SQ CHARGE Pay-As-You-Go Software	1.2 SQ	\$295	\$ _____
5. ____	Flight search tool as SQ Add-On Capability	SQ FS001	\$59	\$ _____
6. ____	CONTENT FILTER as SQ Add-On Capability	SQ CB	\$80	\$ _____
8. ____	PAY-PER-PRINT as SQ Add-On Capability	SQ PPP	\$59	\$ _____
9. ____	PRINT MY BOARDING PASS as SQ Add-On Capability	SQ PMBP 2.0	\$149	\$ _____
10. ____	PRINT MY BOARDING PASS as Stand Alone Application	SQ PMBP 1.0	\$295	\$ _____
11. ____	ReSYS as SQ Add-On Capability	SQ ReSYS 1.0	\$295	\$ _____
12. ____	ReSYS as Stand Alone Application	SQ ReSYS 1.1	\$295	\$ _____
13. ____	1 Year Standard Support (Staff Call In 8AM-6PM EST)	3.0 SS	\$120	\$ _____
14. ____	1 Year Extended Support (24/7/365 Live Support)	3.1 SS	\$180	\$ _____
15. ____	Additional 2 Year Extended System Warranty	3.2 Ext HW	\$180	\$ _____

Prices shown in U.S. Dollars, Per PC/Per Year, except CONTENT FILTER (3 Year). Payment on Order. All sales are final

Qty	Description	Code	Price Each	Total
16. ____	SQ Class "E" System-With SurferQuest OR PMBP & ReSYS	2.0 HW Class E	\$1,199	\$ _____
17. ____	SQ 1900 System-With SurferQuest OR PMBP & ReSYS	2.1 HW 1900	\$1,399	\$ _____
18. ____	SQ 2200 System-With SurferQuest OR PMBP & ReSYS	2.0 HW 2200	\$1,599	\$ _____

Renewals on software, service and support apply. Additional shipping & handling charges and taxes may apply

Qty	Description	Code	Price	Total
19. ____	250 Cards	CD 1.0	\$1.25 per card	\$ _____
20. ____	500 Cards	CD 1.1	\$1.00 per card	\$ _____
21. ____	1,000+ Cards	CD 1.2	\$0.85 per card	\$ _____
			Discount	\$ _____
			Total	\$ _____

Minimum card order of 250. Standard increments are 15, 30 or 60 minutes. Other time amounts can be specified Payment due upon order.
All sales are final. Additional shipping & handling charges (All card orders, minimum, \$10 S&H), and taxes may apply.

Additional cards at other increments or notes: _____

Signature: _____ Date: _____

A **SurferQuest** Customer Representative will contact you shortly.

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SurferQuest Credit Card Authorization Form

This purchase in on behalf of:

Company: _____

Address: _____

City/State/Zip Code/Country: _____

Federal Tax ID: _____

Delivery Address:

Contact: _____

Company: _____

Address: _____

City/State/Zip Code/Country: _____



Name (As it appears on card)	
Card Number	
Card Security Code	
Card Expiration Date	
Address	
City, State, Zip Code, Country	
Phone (As registered to this card)	

I hereby authorize **Global Software Applications, LLC**, dba **SurferQuest** to charge the amount of: \$ _____ . _____ to this card.

Signature: _____ **Date:** _____

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